Ruta Lietuvninkas

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SUMMARY

A versatile IT Professional with broad and diverse experience, both technical and business. Equally comfortable and qualified in a management or a hands-on role, in a strategic or tactical role. Proven ability to analyze and implement business solutions and improvements. Solid and effective troubleshooting and problem solving abilities. Specializing in LAN's and WAN's, Security, Communications, Web, and Microsoft BackOffice technologies.

PROFESSIONAL EXPERIENCE

Exhibitgroup/Giltspur, Roselle, IL

1994 to 2003

One of the largest tradeshow marketing companies in the US with 17 sites nationally, 3 internationally; a \$450 million subsidiary of the Viad Corporation.

Director or IT Operations (2000 - 2003)

High level position, reporting directly to the CIO. Provided strategic direction and management for all BackOffice and networking operations. Ensured high level of business continuity and customer satisfaction through the implementation of solid operational procedures, standardization, centralization, automation, and other Best Practices. Responsible for over 100 servers distributed throughout the country. Prepared and managed yearly \$3 - \$5M capital and \$5M operating budgets. Managed a team of both internal direct reports and outsourced vendors.

- To reduce support requirements and costs, architected and implemented the foundation for future server consolidations and high-availability through the implementation of a Storage Area Network and SQL Server 2000 cluster.
- Kept pace with customer and vendor demands for enhanced Internet based collaboration tools by
 developing and managing the new position of Web Specialist to oversee all external web hosting,
 customer facing applications, and implementation of new e-commerce and collaboration projects.
- Improved the security and availability of systems through the implementation of email and web browsing Acceptable Use mechanisms, reducing exposure to various threats, inappropriate content, viruses, etc.
- Facilitated improved file sharing abilities with customers and vendors through the design and implementation of a maintenance-free and secure public FTP server. Last minute courier fees were eliminated; overtime and "expedite" fees from vendors were reduced.
- Extended the data network to approx. 12 SOHO's through the implementation of low cost VPN's over DSL providing employees at these locations with full access to all corporate resources in real-time, as well as enhancing IT's ability to support these users remotely.
- Implemented the company's first Intranet: defined the requirements, wrote the RFP's, recommended vendors, and implemented the infrastructure, including the internal DNS, high availability web server farms, database servers.
- Realized in excess of \$100K annually by developing and managing the new position of Communications analyst.
- Designed and implemented a new and expanded 750 sq. ft. Data Center to further ensure system availability.
- Developed, implemented and tested the company's Disaster Recovery procedure and plan (SunGuard).
- Initiated the migration to Windows 2000, Active Directory, and Exchange 2000 via a readiness assessment and migration plan.

• Responded to the organizational restructuring and downsizing through server consolidation, file centralization, WAN redesign, expansion of application access via Citrix.

Systems Manager – Networks (1996 – 2000)

Played lead IT role in managing the rapid expansion and growth of the business organization from 800 users at 5 locations to over 1500 users in 17 locations nationally, 3 internationally. Proposed and implemented restructuring, process, technology and support improvements to accommodate the growing business demands.

- Architected, managed, and delivered the organization's largest technology initiative. This initiative coupled Y2K readiness requirements with a massive standardization effort. The project scope included the migration of Netware 3.x and 4.x, NT 3.51, and Banyan Vines servers to a single NT 4.0 domain, with Exchange 5.5 messaging, DHCP, and WINS, distributed on 45 servers throughout the enterprise, and the refresh of over 350 desktop computers. The successful project was completed 3 months ahead of schedule and over \$300K under budget.
- Realized communications savings of over \$250K annually through the migration of long distance, toll-free and data services from AT&T to Qwest. Served as the Project Manager for all Viad subsidiaries involved in the migration. Success of this project led to promotion to Director.
- Balanced data security requirements with the growing dependence on Internet based communications through the design and implementation of a DMZ, security policy, and security audit. With this security infrastructure in place, was able to implement the company's first inhouse e-commerce applications.
- To ensure critical communications and system availability, architected and implemented a backup for frame relay solution via ISDN, nearly eliminating loss of productivity due to circuit outages.
- Upgraded LAN equipment at all locations with the addition of standard switches and hubs.
 Implemented an ATM backbone LAN at the corporate office with Optivity as the management tool..
- Conducted IT evaluations, risk assessments and cost estimates for all potential acquisitions.

Project Leader (1994-1996)

As the third member of the corporate IT staff for the entire enterprise, supported 800 users and 10 Banyan Vines servers nationwide. Developed the company's first IT standards and procedures.

- Converted an environment of mainly standalone computers to a 100% LAN-connected architecture.
- Enabled enterprise wide data communications by architecting and implementing a WAN via frame relay (using Cisco routers). This initiative set the foundation for and enabled all future technology implementations and improvements.
- Provided direct Internet access to all users through the implementation of an Internet gateway and firewall.
- Implemented an enterprise wide standard email system (Vines Intelligent Messaging), including the incorporation of Internet email capabilities.
- Managed the integration of large acquisitions: replaced/implemented standard workstations, implemented WAN connectivity, integrated NetWare servers into email infrastructure.
- Implemented a network-based group scheduling application (OnTime).
- Implemented automated centralized asset tracking and software metering applications (NetCensus and CentaMeter).
- Led a process improvement team to identify areas of operational opportunity.

United Longchamp International, Chicago, IL

1983 to 1994

A European exhibit designer and producer, with 3 national, 1 international divisions.

- Vice President & General Manager, (1993 1994)
- General Manager, (1992 1993)
- Assistant General Manager, (1990 1992)

- Production Director, (1984 1990)
- Administrative Assistant, (1983 1984)

United Exposition Service Co, Chicago, IL

1983 to 1983

The nation's largest General Service Contractor for trade shows and special events.

• Client Services Representative

Free Lance, Chicago, IL

1980 to 1983

• Professional Photographer

EDUCATION and CERTIFICATION

Bachelor's Degree, Columbia College, Chicago, 1980

MCDBA - Microsoft Certified Database Administrator, March 2003

MCP - Microsoft Certifie d Professional, February 2003

CME - Certified MimeSweeper Engineer, October 2000

CBS - Certified Banyan Specialist, January 1997

Administering a SQL Server 2000 Database
Implementing Windows 2000 Clustering
MailSweeper for SMTP – Installation & Deployment
Troubleshooting with the Sniffer Pro Network Analyzer
Supporting Microsoft Windows NT Server 3.51
Supporting Microsoft Windows NT 3.51
Vines Problem Solving
Vines Advanced Administration
Vines Administration
FoxPro Programming Fundamentals
Introduction to FoxPro for Windows
Introduction to MS DOS 6.0

For additional information please visit my Resume web site at http://www.lietuvninkas.com/resume

References and technic al skills detail upon request.

Understanding LAN's and WAN's